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**France-Paris: Managed Workplace Services (MWS)
2022/S 146-416600**

Contract notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses

Official name: European Securities and Markets Authority (ESMA)

Postal address: 201-203 rue de Bercy

Town: Paris

NUTS code: FR101 Paris

Postal code: 75012

Country: France

E-mail: procurement@esma.europa.eu

Internet address(es):

Main address: <https://www.esma.europa.eu/page/procurement>

I.1) Name and addresses

Official name: European Insurance and Occupational Pensions Authority (EIOPA)

Postal address: Westhafenplatz 1

Town: Frankfurt am Main

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Postal code: 60327

Country: Germany

E-mail: procurement@eiopa.europa.eu

Internet address(es):

Main address: https://www.eiopa.europa.eu/about/procurement_en

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=11793>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=11793>

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Managed Workplace Services (MWS)
Reference number: PROC/2022/01

II.1.2) Main CPV code

72253100 Helpdesk services

II.1.3) Type of contract

Services

II.1.4) Short description:

The contractor will provide the managed workplace services to ESMA and EIOPA.

II.1.5) Estimated total value

Value excluding VAT: 16 200 000.00 EUR

II.1.6) Information about lots

This contract is divided into lots: no

II.2) Description

II.2.2) Additional CPV code(s)

72610000 Computer support services

II.2.3) Place of performance

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

NUTS code: FR101 Paris

Main site or place of performance:

Paris, FRANCE.

Frankfurt am Main, GERMANY.

II.2.4) Description of the procurement:

On-site and off-site provision of IT managed workplace services: service desk, digital workplace (management of mobile devices), meeting management, deskside support, SL2 on corporate services and some ad-hoc services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: 16 200 000.00 EUR

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Three possible extensions of one year each.

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:
EU administrative appropriations.

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:
See internet address provided in Section I.3).

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.2) **Conditions related to the contract**

III.2.2) **Contract performance conditions:**

See internet address provided in Section I.3).

III.2.3) **Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator
In the case of framework agreements, provide justification for any duration exceeding 4 years:
See internet address provided in Section I.3).

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 16/09/2022
Local time: 11:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

IV.2.7) **Conditions for opening of tenders**

Date: 19/09/2022
Local time: 11:00

Information about authorised persons and opening procedure:
See internet address provided in Section I.3).

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: yes

VI.3) Additional information:

VI.4) Procedures for review

VI.4.1) Review body

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Internet address: <http://www.curia.europa.eu>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

See internet address provided in Section I.3).

VI.5) Date of dispatch of this notice:

25/07/2022